

HR AND PAYROLL SERVICES DESIGNED TO BOOST PERFORMANCE

For Arvato, HR is about much more than just good administration. We believe it should also contribute strategically and operationally to organisational performance.

By introducing shared services and automated and web-based technology, we take time-consuming administration off our clients' plates - leaving them more time to give employees and customers alike the best possible treatment.

"The cultural fit between the Council and Arvato was underpinned by a feeling of mutual interest. We had a strong sense of being an important component in Arvato's portfolio and that Arvato would invest with us in creating a best-practice model for district councils."

Huw Bowen, Chief Executive, Chesterfield Borough Council.



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Flexible approach

We recognise that every organisation's HR requirements are different and that priorities and circumstances change rapidly. Our services are therefore delivered by qualified HR practitioners with extensive experience, and are structured flexibly to provide adaptable, long-term solutions that meet our clients' changing requirements.

We offer a wide variety of services to the public sector that include:

- Employee relations
- Case management
- Payroll services
- Pension administration
- Performance management
- Health and wellbeing
- Learning and development
- Consultancy.

Health heritage

For 20 years our HR consultants, administrative professionals, and learning and development specialists have provided people management solutions for the health sector. We combine this rich heritage in HR management with the very latest technology. Take our HR Direct Portal. We've implemented bespoke versions of it across nine NHS organisations in the UK that serve a user base of over 34,000 employees.

Tailored services

We've also refined the way we provide our services. Our single supplier frameworks are nationally recognised for their robustness and flexibility. NHS clients can simply purchase the services they need without entering into a costly or lengthy procurement process.

30k

The number of public sector employees and pensioners we deliver payroll services to via our approved BACS bureaux

70%

The amount of employee-relations case calls we resolved at first contact for East Cheshire NHS Trust by using our HR Direct portal and expert advice line

Client benefits

Do more with less:

The standardisation and centralisation of back-office services delivers substantial cost reductions.

Access efficiencies through shared services:

By sharing services, public sector clients benefit from process improvements and economies of scale.

Get insight, knowledge and skill:

By working with Arvato, clients benefit from access to the right people, skills and processes to support the strategic role HR plays in public service delivery.

Arvato is a trusted global business outsourcing partner to the private and public sectors in the UK and Ireland.

arvato.co.uk/hello

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