

Paying by invoice – how do we protect your data?

All invoice payments are handled by arvato Finance (or one of its subsidiaries, depending on your country). By selecting payment through invoice the customer gives consent for arvato Finance and its subsidiaries to use the customers' personal data to perform identification controls and credit checks. arvato are the controller of all personal data in relation to invoices.

a. Germany and Austria

When choosing the invoice payment method your personal data will be processed by **BFS finance GmbH**, Wilh.-Th.- Gütersloher Str.123 in D-33415 Verl which will forward your personal data to contractually connected credit information agencies for the purposes of credit evaluation and identity verification before the order process is finalized. In the case of late payment/default GFG Finanz has the right to involve debt collection agencies and to eventually register customers as debtors into credit information agencies. Such information agencies are:

- DeltaVista GmbH, Freisinger Landstraße 74, D 80939 München
- arvato Infoscore GmbH, Rheinstraße 99 D – 76532 Baden- Baden

For any questions please contact BFS finance GmbH directly on +49 251/395 880 04 or brands.de@arvato.com. Open Monday-Friday 09:00-17:00.

b. Netherlands

When choosing the invoice payment method **Gothia BV** will process the customers personal data in accordance with the Dutch Data Protection act (WBP). Personal data will be collected, stored and processed for the purpose of completing the customer's order, identifying the customer, performing a credit check and for the prevention of default payment and indebtedness. The aforementioned processing of personal data is registered at the Dutch Data Authority (CPB). A customer is at all times entitled to access and/or correct processed personal data.

For any questions please contact Gothia BV directly on +31(0)78 751 80 22 or brands.nl@arvato.com. Open Monday-Thursday 10:00-18:30, Friday 10:00-17:00.

c. Denmark

When choosing the invoice payment option **arvato Finance A/S** will process the customers personal data in accordance with the Danish Act on Processing Personal Data (Persondataloven). Personal data will be collected, stored and processed for the purpose of completing the customer's order, identifying the customer perform a credit check and for statistical purposes.

For any questions please contact arvato Finance A/S directly on +45 70272795 or brands.dk@arvato.com. Open Monday – Thursday 8:30-16:00, Friday 8:30-15:30.

d. Sweden

When choosing the invoice payment option **arvato Finance AB** will process the customers' personal data in accordance with the Swedish Personal Data Act (personuppgiftslagen). Personal data will be collected, stored and processed for the purpose of completing the customer's order, identifying the customer perform a credit check and for statistical purposes.

For any questions please contact arvato Finance AB directly on +46 340-59 61 00 or brands.se@arvato.com. Open Monday-Friday 08:00-17:00.

e. Finland

When choosing the invoice payment method **arvato Finance** will process the customers personal data in accordance to the Finnish Personal Data Act (Henkilötietolaki or Personuppgiftslagen). Personal data will be collected, stored and processed for the purpose of completing the customer's order, identifying the customer, perform a credit check and for statistical purposes.

For questions please contact arvato Finance directly on +358 (0)207 229 499 or brands.fi@arvato.com. Open Monday-Friday 08:00-17:00.